The Faculty Office Building is progressing as scheduled. The building will be open for business on Monday, June 30. Over the course of the past week, the University of Louisville Hospital has begun the move-in process for the Pharmacy and Speech and Occupational Therapy and Rehabilitation suites on the first & second floors of the building. Additional tenants will begin the moving process over the weekend and during the early part of the week of June 30th. These additional tenants are Student Health, Internal Medicine, Neurology, Neurosurgical Institute of Kentucky, with the University Surgical Associates soon to follow.

——John Duncan

The Children and Youth Project along with Pediatric Neonatal Associates went LIVE as the primary sites on June 2, 2008. Months of planning, building and being involved in the project paid off in a big way, our first day was without crisis. That's not to say that it wasn't without stress, but our staff was well trained and we planned a slowdown in the number of patients we expected during the first week. We transferred our patient appointments from our old system on Thursday and Friday the week before our live dates, making Monday morning a little easier. We have since mastered the scheduling and electronic eligibility checking, we have put our charges in the system and at this time even received payment. Our next steps will be to implement patient tracking into our clinic and get our home health billing up and running. We feel that we have implemented this new system as painless as possible and I feel like this is due to the extensive planning and involvement of our staff and the excellent support we received from the UPA-IS department.

UPDATE by LeeAnn Mingus, Clinical Manager C&Y:

Business Centricity is a complex system that is very flexible (I could say too flexible for our own good) and will meet everybody’s needs. BC has many features that users and managers will find useful, such as shortcuts, action codes, eligibility check, duplicate checking, and many others. While having a flexible system is wonderful, it comes with a cost. The setup is not easy and you will find the need to redefine internal processes (I hope think for the best). However I think that once you tailor it for your needs it will greatly improve your productivity and reporting capabilities. I like how information flows from module to module and allows me to reuse it at charge entry; this is probably the biggest gain for my staff.

UPDATE by Andrei Trocan, Business Office Manager Neonatal Associates:

The Clinical Team is complete and all positions have been filled. The team members are as follows: Jeaneen Beach, Clinical Senior Analyst; Angela Foote, Clinical Analyst; Pam Kelly, RN, Clinical Analyst; Quachita Sizemore, Clinical Educator.

Dr. Phillip Bressoud, CIS Project Medical Director and Jeaneen will be meeting with each department’s faculty and staff in the near future to re-introduce the electronic medical record system to the groups and ‘get the ball rolling’. The clinical team has started reviewing the Statement of Work document and will meet with the Allscripts team to finalize it and the project plan in the next few weeks. The Kick-Off meeting will be scheduled upon completion of these documents.

UPCOMING MEETINGS:

CIS Steering Committee: TBD

Discuss TouchWorks System Implementation and proposed information to be presented to Faculty and Staff.

Any questions, please feel free to contact me, Trudie Frantz, at 562-3114 tafrantz@upalouisville.org

CAROLINA E. PONS, FIS PROJECT DIRECTOR